

AccentHansen keep it in-house

Continued investment in the on-site factory ensures happy customers

30 June 2009 – AccentHansen, one of the UK's market-leading steel and glazed door manufacturers and installers are continuing its focus on its in-house capabilities to ensure customers are getting what they want and need during these tough market conditions.

Last summer, AccentHansen invested over £200,000 in a state-of-the-art Rainer punch press which enabled the company to not only reduce its carbon footprint but also improve the production capabilities at its on-site facility. Since then further improvements in machines, processes and investment in training of its multi-skilled workforce have contributed towards the high levels of service received by its customers. Leighton Matthews, Project Manager, Builtec Developments Ltd explains "AccentHansen ticked all of the boxes, they were knowledgeable, easy to work with and able to supply the doors we needed. Other door manufacturers haven't been able to meet my expectations but AccentHansen exceeded them."

Mark Mallen, Managing Director, AccentHansen, said "Having our factory on-site provides us and our customers with a number of benefits, but most importantly, we have the ability to amend designs and make changes at short notice. This flexibility ensures our customers get exactly what they want when they want it without having to compromise on quality. Customers can even have a factory tour, showing them how their doors are produced, which reassures them that what they are getting is the best on the market."

Remaining competitive is a key priority and AccentHansen use its on-site factory to ensure they stay one step ahead of the competition through the development and trial of new items and systems.

Dave Mitchell, Production Manager, AccentHansen comments, "Customer service is our key priority. We know we have great products and we aim to provide outstanding service in everything we do, which means our customers keep coming back for more. We are confident that we can exceed our customer's expectations."

For more information on AccentHansen's full range of doors go to: www.accenthansen.co.uk